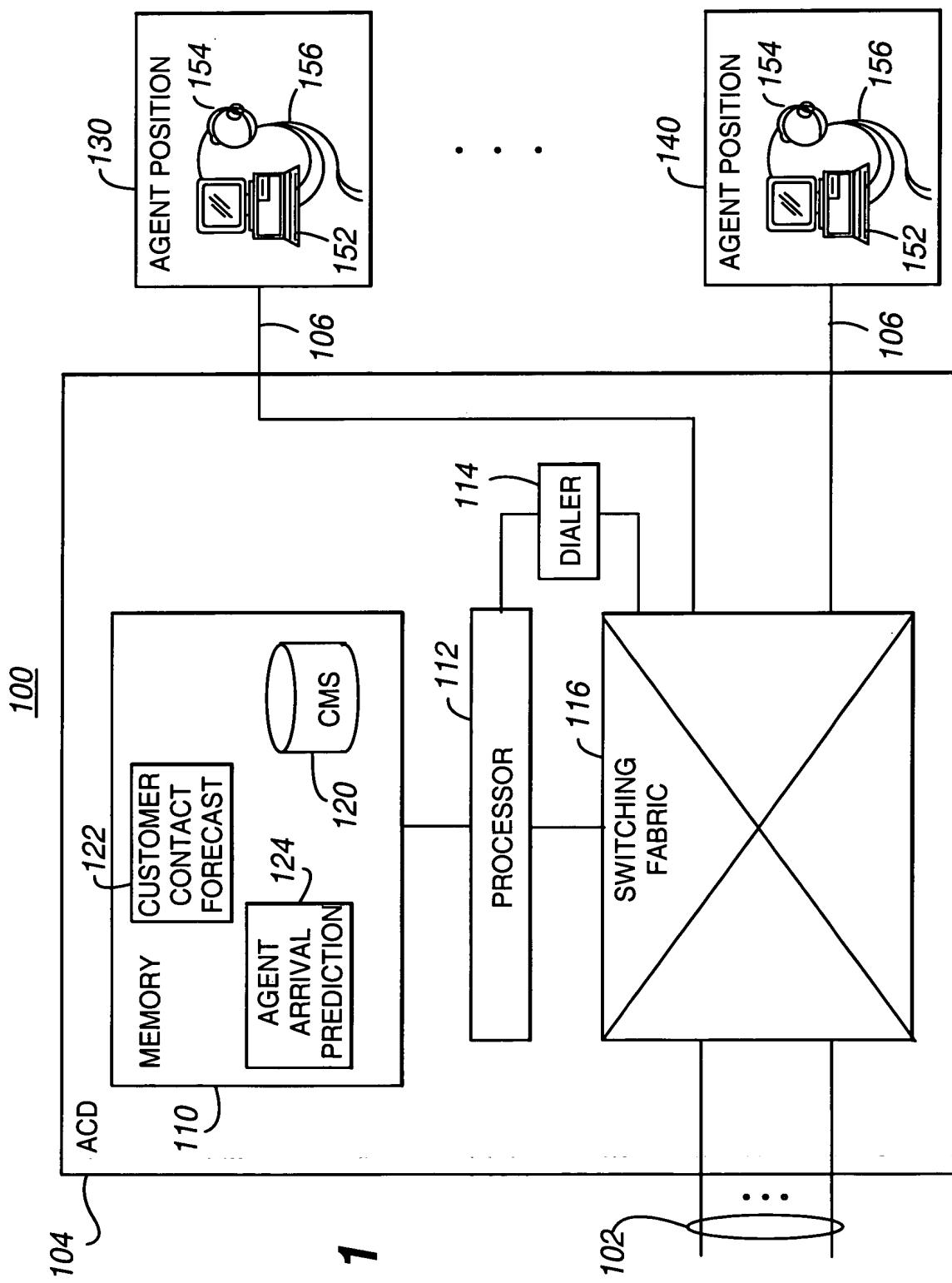




Title of Invention: METHOD AND APPARATUS FOR FORECASTING  
AGENT ARRIVAL  
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Serial No. 10/813,509  
Docket No. 4366-161  
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Sheet 1 of 4 sheets

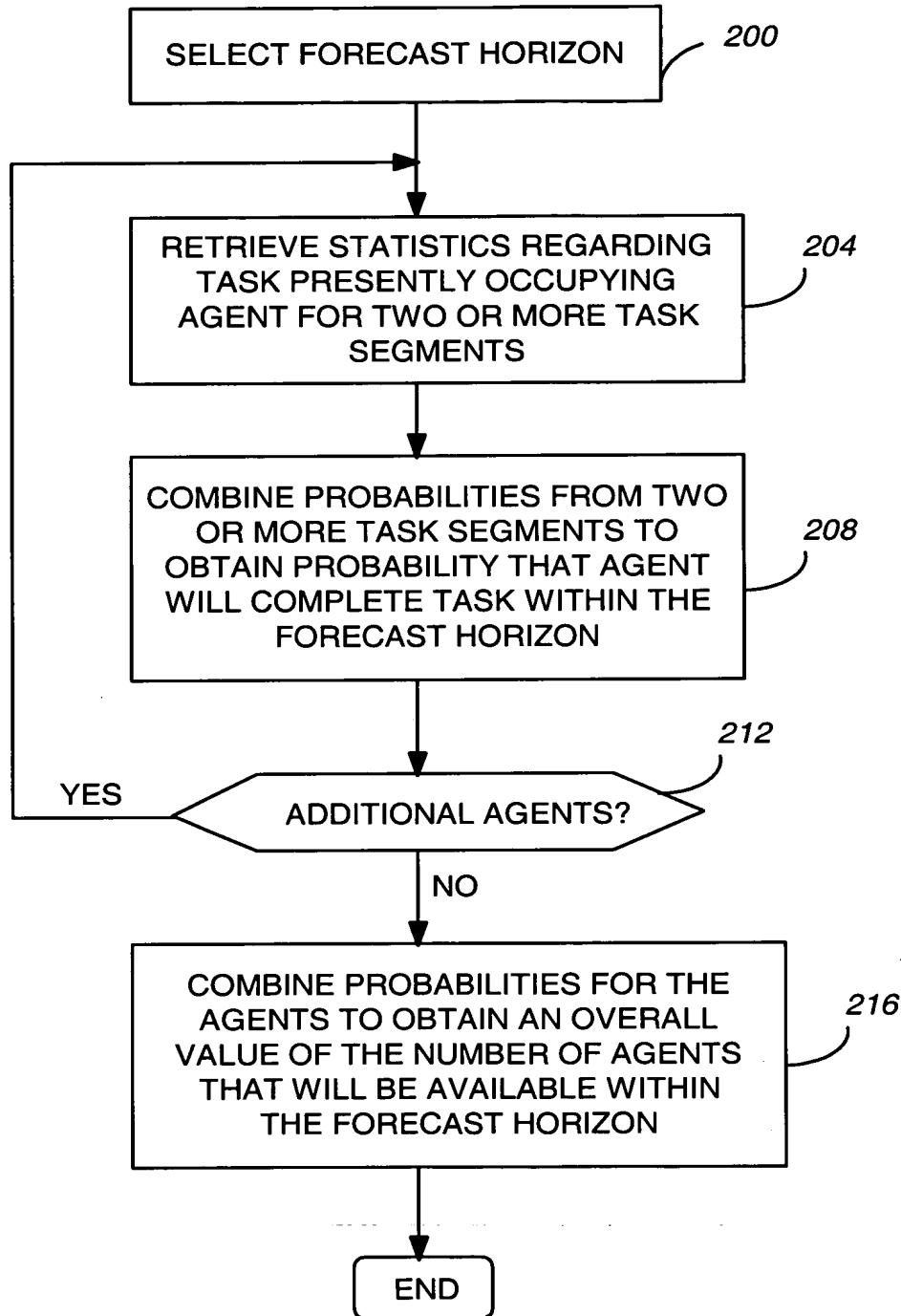


**Fig. 1**

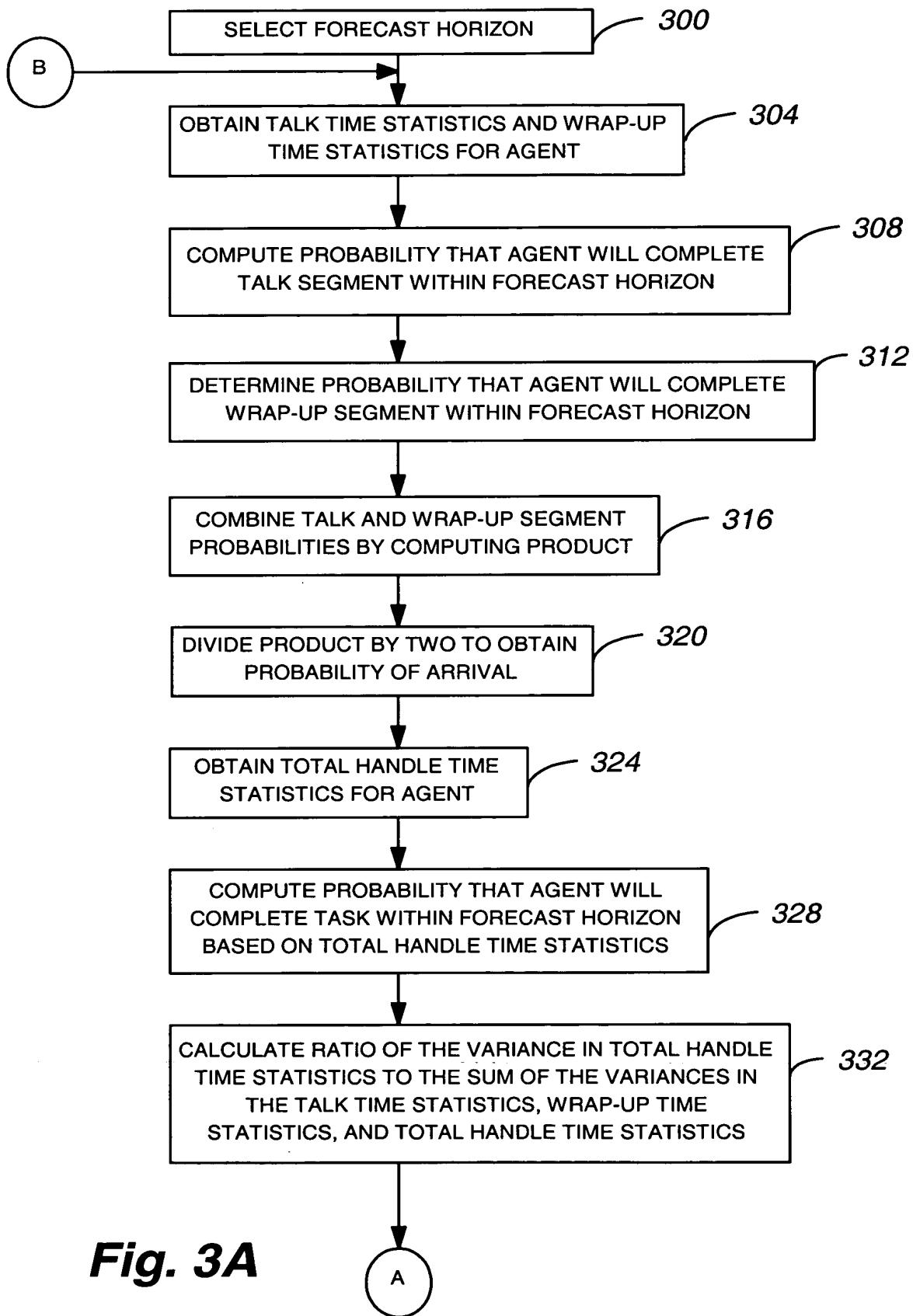


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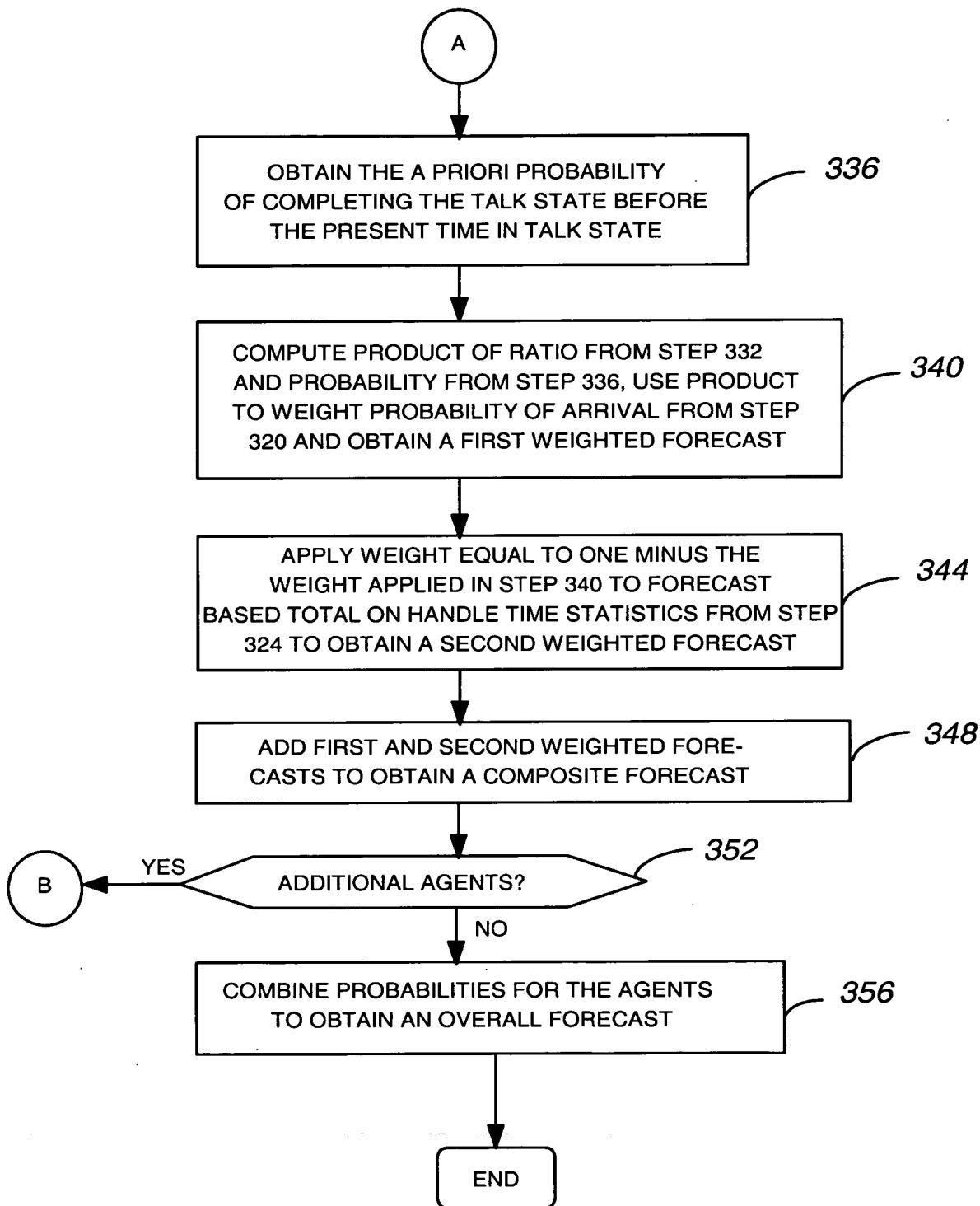
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***Fig. 2***



**Fig. 3A**



**Fig. 3B**